

EAN GENERAL ASSEMBLY meeting

TALLINN - ESTONIA
NORDIC HOTEL FORUM
Meeting room: VEGA

May 31st, 2024

WWW.EAN.CARE



1. Welcome words by Jiří Horecký + Vambola Sipelgas







2. Agenda proposal

Part 1 - chaired by Jiří Horecký

- 1. Welcome words by Jiří Horecký + Vambola Sipelgas
- Agenda proposal
- Minutes from the last GA meeting Glasgow 9/2023
- Welcoming of new EAN members
- Round table of participants and guests
- EAN financial matters
 - Financial result 2023
 - b. Auditors report 2023

A. Kumpu, E. Führer

- c. Budget 2024
- d. Membership fee invoices recap

M. Buffa, K. Vostrý D. Sapy + AKMI

- 7. EAN congress 2024 Athens EAN congress 2026 / 2027
- EU affairs

M. Smeets

- a. La Hulpe declaration/ future of European pillar of social rights
- b. EU Workforce
- 10. Plan of EAN activities in 2024
- 11. Next EAN WG on Funding
- 12. EAN involvement in EU projects
- 13. FESE & GAN updates
- 14. European University Hospital Alliance (EUHA)

15. Presentation of HELIX company, Iceland Thorolfur Ingi Thorsson 16. EAN certificate presentation note: may be skipped 17. E-Qalin model presentation note: may be skipped

Break at 11:15 am

Part 2 - chaired by Aad Koster

- 18. NewDirection Care online presentation from Australia (20")
- J. Chadwick at 12h00 19. Global survey on foreign-born workers - presentation of results (15") S. Petronella (LaMP)
- 20. EAN report on Digitalisation in LTC

M. Smeets, V. Husakova

21. AGE Platform Europe - current activities

M. Mannerholm, E. Weber

22. Social Services Europe - current activities

A. Koster, M. Smeets

- 23. Reports from members and guests
- 24. Miscellaneous & Discussion

Part 3 - chaired by Jakob Kabas & Marcel Smeets

Workshop on 10 point to tackle and solve the Workforce shortages (max 60'')

Part 4 - visit of nursing home

Bus trip to nursing home Tabasalu at 3 PM. Return to the hotel FORUM around 5 PM



3. Minutes fromthe last GA meeting– Glasgow 9/2023

No remarks



Meeting Minutes of the General Assembly

September 6th 2023, 13:00 - 18:00

Venue: VILLAGE HOTEL CLUB, 7 Festival Gate Glasgow, Glasgow City G51 1DB. Meeting room: Inspiration

<u>Present:</u> See the annexed list of participants, a supermajority of the members is present in person

or by proxies

Agenda: Attached

01. Welcome word by Jiří Horecký

 Mr. Jiří Horecký (JH) welcomed delegates, new EAN members and guests at the GA meeting in Glasgow

02. Agenda proposal

Proposed agenda (attached) of the GA meeting was approved (Point 10 cancelled, point 15 b added)

03. Round table of participants and guests

All participants introduced themselves to each other

04. Minutes from the last GA – Malta 4/2023

GA members adopted the Minutes of the meeting in Malta 4/2023.

05. Welcoming of new EAN members

 President Horecký welcomed all new EAN members once again and officially handed over the membership certificate of the organization Evangelische Heimstiftung GmbH, Germany

06. EAN financial matters

- a) Financial result 2022
 - Financial balance of 2022 is -9.750,79 EUR (we lost Sodexo as partner, we haven't
 received payment from ARJO joint activities postponed to 2023, higher costs
 because of reconstruction of accounting 2019-2021 due to double entry system).
 Exact figures are in the main PPT (including slide with annual balances 2016 2022)

FINANCIAL BALANCE OF 2022 WAS APPROVED BY GENERAL ASSEMBLY.

- b) Auditors report 2022
 - EAN auditors presented their report of 2022:



5. Round table of participants and guests





- 6. EAN financial matters
 - a) Financial result 2023
 - b) Auditors report 2023
 - c) Budget 2024
 - d) Membership fees invoices 2023 recap



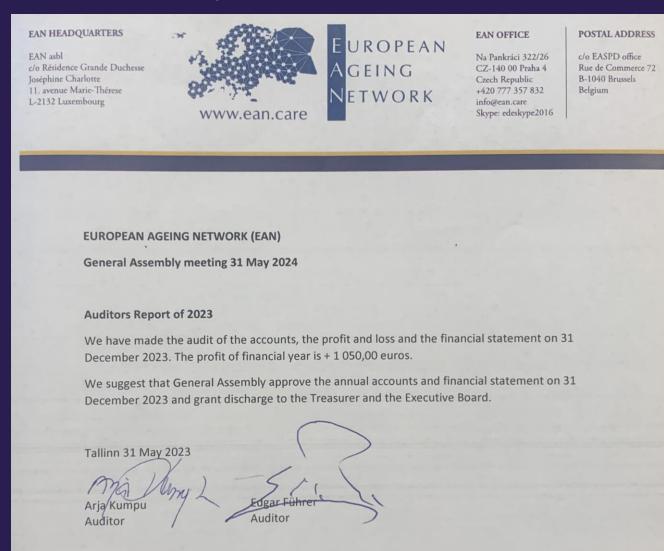
a) Financial result 2023

Printed overview on your tables

Total EAN result 2023 is: +1.050, - EUR (including EU projects)



b) Auditors report 2023





c) Budget 2024

| Revenues | Proposal 2024 |
|--|---------------|
| Membership fee EAN | 60 000,00 € |
| Certificates & accréditations | 5 500,00 € |
| Arjo partnership | 15 000,00 € |
| Hartmann sponsorship | 15 000,00 € |
| SAMSIC partnership | 10 000,00 € |
| P&G partnership | 15 000,00 € |
| Total | 120 500,00 € |
| | |
| Expenses | Proposal 2024 |
| Office supplies | 500,00 € |
| EAN booklets, leaflets | 700,00 € |
| Marketing materials | 500,00 € |
| EB / GA / WG costs | 25 000,00 € |
| Translations + language corrections | 1 000,00 € |
| Website & Internet services | 1 000,00 € |
| Bank charges | 500,00 € |
| Membership of EAN in other association | 5 000,00 € |
| Write-offs (membership) | 2 000,00 € |
| Office management, rent | 29 400,00 € |
| Certificates management | 1 500,00 € |
| Brussels lobbyist expenses | 33 000,00 € |
| Accounting services | 5 000,00 € |
| Project participation 2024 | 12 000,00 € |
| Other costs | 1 000,00 € |
| Total | 118 100,00 € |
| | |
| ANNUAL BALANCE | 2 400,00 € |



d) Membership fees invoices 2023 – recap

Most invoices of 2023 sent in May – thanks for your cooperation in finding out the details (number of members, turnover,...)

Some of the invoices already paid – THANK YOU!



EUROPEAN EDUCATIONAL SYMPOSIUM 21st CENTURY SKILLS IN LONG-TERM-CARE Athens 1 26 - 27 September 2024

7. EAN CONGRESS 2024



https://ltc-skills2024.com/



Symposium:
21st Century Skills in
long-term care









26 - 27 September 2024















- Opening Words
- Plenary Session 1 Panorama of skills in Europe
- Parallel Sessions 1 + 2
 - Reskilling and Upskilling LTC Eldicare 2.0
 - o Volunteering / Informal Care
 - o Reablement of the people
 - Robotics & Digitalization to support LTC
- Plenary Session 2 International Panel on Leadership
- Greek social gala dinner







- Plenary Session 3 How to be an attractive employer
- Parallel Sessions 3
 - o Pact4skills
 - Migrations In & Out
 - Best Practices in Dementia
 - Social dialogue affecting working conditions and skills
- Parallel Sessions 4
 - Management shift : employee experience & self-directed teams
 - Positive leadership
 - O New EU curriculum for caregivers a new way to go?
 - Retirement in 3rd countries
- Plenary Session 4 Thinking Out of the BOX
- Conclusions





Speakers & moderators



- **>** Europe
- **>** USA
- > South Africa
- **>** Australia











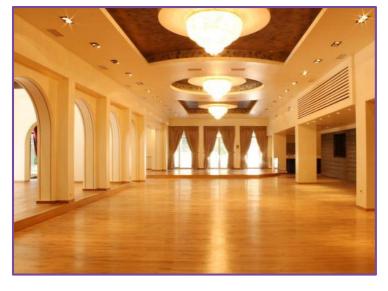




















Gala dinner









Ble Pavillon, Athens Riviera





Cultural activity



Aegina





Thank You!

See you in Athens ©







8. EAN CONGRESS 2026 / 2027





9) EU affairs



- EU 2024 Elections
- La Hulpe declaration
- EU workforce policies
- European Health Data Space



10) Plan of EAN activities in 2024

- Congress in Athens
- Digitalisation report completed dissemination
- Webinar on digitalisation
- New working group on Funding in social services
- Follow up on WG digitalisation
- Congress 2026/2027





11) Next EAN WG on Funding

Call for participants, start in 9/2024 in Athens





12. EAN involvment in EU projects



- EldiCare 2 European training for caregivers
- Well Care Mental health of employees in LTC
- Care4Skills skills development in LTC
- Care4Elders dementia care education (starts soon)
- Procare 2.0 burning out prevention under evaluation



13. FESE & GAN updates







14. European University Hospital Alliance (EUHA)





15. Presentation of HELIX company, Iceland

Thorolfur Ingi Thorsson





16. EAN certificate presentation





EAN certificate for managers in long-term care - 2021



16. EAN certificate presentation

New EAN curriculum is based on so called "Teaching units table". This table divide full time education and alternative forms of education into lines according to the modules and set MIN and MAX teaching units

There are 4 versions of these tables:

- BASIC only
- ADVANCED only
- PROFESSIONAL only
- All levels step by step: BASIC + ADVANCED + PROFESSIONAL

| Module number | Module name | LEVEL of certificate | | | | | |
|-----------------------------------|---|---|---|---|---|---|---|
| | | BASIC | | ADVANCED | | PROFESSIONAL | |
| | | Minimum number of teaching units | Maximum number of teaching units | Minimum number of teaching units | Maximum number of teaching units | Minimum number of teaching units | Maximum number of teaching units |
| 1 | The structures of long-term care and networking | 16 | 40 | 48 | 48 | 48 | 120 |
| 2 | Care concepts and the future of care | 0 | 32 | 16 | 32 | 16 | 88 |
| 3 | Professional ethics, awareness and profile | 24 | 48 | 48 | 48 | 48 | 112 |
| 4 | The legal basis for the management of care/social facilities | 16 | 48 | 32 | 48 | 32 | 128 |
| 5 | Human resources management, leadership | 32 | 48 | 64 | 56 | 64 | 144 |
| 6 | Business and financial management, fundraising | 16 | 40 | 48 | 56 | 48 | 128 |
| 7 | Strategic and organisational development | 16 | 32 | 32 | 40 | 32 | 112 |
| 8 | Quality, risk, emergency and crisis management in care, health and the social economy | 16 | 48 | 32 | 64 | 32 | 152 |
| 9 | Facility management | 8 | 16 | 16 | 16 | 16 | 48 |
| 10 | Process and project management | 8 | 32 | 24 | 24 | 24 | 80 |
| 11 | Digitalisation, technologies | 8 | 16 | 16 | 32 | 16 | 80 |
| 12 | Communication, public relations, marketing | 16 | 32 | 32 | 56 | 32 | 128 |
| 13 | Country-specific topics | 0 | 24 | 8 | 40 | 8 | 80 |
| | | | | | | | |
| | Peer group | 0 | 8 | 8 | 24 | 16 | 40 |
| Alternative forms of education | Study trip and internship | O | 0 | 0 | 16 | 24 | 56 |
| | Conference, event, workshop | О | 8 | 8 | 24 | 16 | 40 |
| | Assignment, seminar paper | 0 | O | 8 | 24 | 24 | 48 |
| Alte | Learning project | o | o | 0 | 50 | o | 200 |
| | Consultation | 0 | 0 | 0 | 8 | 0 | 32 |



17. E-Qalin model presentation

E-Qalin is a comprehensive, innovative and dynamic quality management system which is oriented towards practice in the following areas:

- residential care for older people
- community care
- services for people with disabilities
- social work

The EAN currently co-owns the E-Qalin GmbH company





BREAK until 11:15





19. Global survey on foreign-born workers – presentation of results

Salvatore Petronella





18. NewDirection Care - online presentation from Australia

Justin Chadwick





20. EAN report on Digitalisation in LTC

Věra Husáková + Marcel Smeets







Working Group Digital Care

Background

- Bettercare, Covid, Workforce
- Information jungle
- European Health Data Space

Objective

• To support and to guide the EAN membership in dealing with digitalisation and ICT issues and to provide the association with input for issue dealing and positioning

Set up Working group

EAN Members and partners



Activities & Outcomes

- EAN Digital care summit Malta
- Developing a "wish list" specifically for elderly care providers
- Implementing the EU Digital Care Survey
- Workshop Glasgow
- Report on ICT and digitalisation in elderly care
- EAN Position paper
- WEBINAR: 17th September 2024 at 1pm



Report & Position Paper



- Clémence Lacour, FNAQPA (FR)
- Ulrika Olsson, Arjo (SE)
- Cornelia Sicher-Planinschetz, Myneva (AT)
- Sjoerd Becx, ActiZ (NL)
- Michiel Kooijman, ActiZ (NL)
- Jessica Grausgruber, SeneCura (AT)
- Jiří Horecký, EAN President (CZ)
- Marcel Smeets, EAN EU Executive Consultant (BE)

BIG THANKS TO THE MEMBERS OF THE GROUP

ACCELERATING THE DIGITAL TRANSITION

A stepping stone for sustainable elderly care in Europe





2024



20. EAN report on Digitalisation in LTC

Already available here:

https://www.ean.care/en/publications





21. AGE Platform Europe – current activities

Maria Mannerholm + Elena Weber









The voice of older people in Europe

AGE Platform Europe is the largest European network of non-profit organisations of and for older people. We elevate older people's voices, bringing their experiences and aspirations to the table to celebrate ageing and fight for equality at all ages.

READ MORE







Areas of work

AGE EQUALITY

EMPLOYMENT & ACTIVE PARTICIPATION

ADEQUATE INCOME & SOCIAL INCLUSION

DIGNIFIED & HEALTHY AGEING

AGE-FRIENDLY ENVIRONMENTS & ACCESSIBILITY

PROJECTS ON AGEING



22. Social Services Europe – current activities

Aad Koster + Marcel Smeets





23. Reports from members and guests





24. Miscellaneous & Discussion

NEXT EAN GENERAL ASSEMBLY MEETING:

Athens, September 25th, 2024 at 14:00 – 19:00 Joint dinner at 20:00



24. Miscellaneous & Discussion

Justin Chadwick (New Direction care Australia) and the team is coming to Europe in December 2024 – feel free to contact him....



24. Miscellaneous & Discussion

<u>Later today:</u>

 Workshop on 10 point to tackle and solve the Workforce shortages – J. Kabas, M. Smeets

Bus trip to nursing home Tabasalu at 3pm



Thanks for your attention.

Jiří Horecký Aad Koster Karel Vostrý

EAN partners







